

Terms of Reference Medical Advisor PharmAccess Kenya

Based in Nairobi Kenya

Reporting to the Digital director Kenya

About PharmAccess Foundation:

PharmAccess is a Dutch not-for-profit organization known as a pioneer in development cooperation and has launched several ground breaking initiatives involving public private partnerships and innovative financing mechanisms. PharmAccess was founded in 2000 and is dedicated to improving access to health care in Africa. PharmAccess and its sister organizations of the PharmAccess Group mobilize public and private resources for the benefit of doctors and patients through insurance, loans to doctors (Medical Credit Fund), clinical standards (SafeCare) and impact research (AIGHD). PharmAccess has built an extensive network working with governments, both in Africa and with international donors and development organizations as well as private companies and investors. Its partners include, amongst others, the Dutch Government, IFC/World Bank, GoK, NHIF, the Bill & Melinda Gates Foundation, USAID, DFID, private companies like Heineken, Safaricom/Vodafone, Philips, Pfizer and Shell and organizations such as KHF, PSK, KMET and MSI. The organization employs about 200 staff, the majority of which are in the African offices. The head office is in Amsterdam; Nairobi has an office employing 45 staff.

On M-TIBA: the mobile revolution for healthcare in Kenya:

We believe that innovative technology, and particularly mobile technology, is the instrument to accelerate the market transformation that is needed in sub Saharan Africa. Mobile technology has the potential to substantially boost demand and connect demand and supply more efficiently than ever before. It makes it possible to directly reach the poor living in urban slums and rural areas, who up to now have remained off the radar, and connect them at low costs to savings schemes, benefits and risk pooling opportunities. This opportunity will have great impact on the accessibility and quality of healthcare in Africa.

Capitalizing on these opportunities, PharmAccess has developed the Mobile Health Exchange: a platform connecting patients, payers and healthcare providers through mobile technology. The focus of our work is on connecting payers and patients to primary outpatient care, as the vast majority of diseases affecting the poor in sub Saharan Africa -mostly communicable diseases- can be (cost) effectively dealt with at the primary level, provided that patients seek care timely and provided that this level functions properly. The mobile health exchange in Kenya features a mobile health wallet which has been developed in partnership with CarePay and Safaricom and has been branded as “M-TIBA”, where savings, remittances, vouchers and benefits can be ‘locked’ for spending on health care services. The Digital Health Services team is developing medical services around M-TIBA, with a focus on tools that provide smart feedback to providers, patients and payers about the value of care, based on data generated by the platform. The team has developed tools to track patient journeys, for example for HIV care and Mother and Child care. The tools provide insight in adherence to care protocols, costs of care and care outcomes and can be used by payers of health care (what are they paying for?), by providers to improve quality of care, and to improve patient engagement and communication with patients. Other projects include connected diagnostics for malaria, and the

implementation of value-based health care through M-TIBA. The team consists of people from different backgrounds (medical, technical, data analytics, healthcare financing and delivery) and works from Amsterdam and Nairobi.

The position

The Digital Health Services team is looking for a Medical Advisor, based in the PharmAccess office in Kenya and reporting to the Digital Director Kenya. The medical advisor will be responsible for the medical content of the services and for the implementation of the medical agenda in Kenya. He/she will be working closely together with a multidisciplinary team in Kenya on digital healthcare solutions targeting both patients and providers, with support of the Medical Director of PharmAccess, based in Amsterdam.

The Medical Advisor/ Program Coordinator will have the following tasks:

- Co-creation of the medical agenda and digital medical solutions together with the Kenya team and with the medical team based in the Head office and make sure the solutions align with local needs
- Responsible for quality and content of digital medical solutions in clinics, and lead and give guidance to the project officers responsible for implementation
- Monitoring medical data collection and reviewing the data using the MTIBA platform and related data collection tools (M-TIBA data, patient surveys etc)
- Leading regular feedback sessions with clinicians to discuss data driven insights: gaps in quality of care, gaps in adherence to care, opportunities for improvement etc.
- Responsible for feeding back findings/ learnings from the clinics to the relevant colleagues both in Kenya and the Head Offices, as well as key stakeholders such as CarePay
- Set up a network of leading Kenyan clinicians: create a platform to share knowledge, design digital health solutions.
- General advisory role in the medical aspects of PharmAccess programs and activities.

Requirements

- Must have Kenyan citizenship
- Medical degree of a Kenyan or international University and 5-10 years work experience.
- Evidence of an interest in entrepreneurship/technology/ digital innovations in healthcare
- Connected to leading stakeholders in the health sector in Kenya
- Experience in program management is an asset
- Experience with program data collection, data interpretation, and data driven learning is an asset
- Occasional international travel
- Master in Public Health is an asset

Skills

- Excellent communication skills
- Able to deliver results in time.
- Ability to balance interests of (inter)national collaborators, both clinicians, project implementers and payers
- Knowledge of the Kenyan health sector (both health care financing and health care delivery)

- Fluency in English is a must

PharmAccess offers

PharmAccess offers an excellent job opportunity in a dynamic international environment with solid terms and conditions in accordance with sector standards. PharmAccess has a fulltime workweek of 40 hours, 25 days leave annually, an attractive collective pension plan and a very comprehensive collective health insurance scheme.

How to apply

Suitable candidates can apply by filling out the application form on our recruitment page: <http://webapp.pharmaccess.org/hrdoc>. The deadline for application for this position is **January 15, 2018**.

For more information please see www.pharmaccess.org or contact

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