

Vacancy

Behavioral expert

Fulltime – based in Amsterdam

The PharmAccess Group

PharmAccess believes in doing healthcare better. With a focus on sub-Saharan Africa, we are an international organization that works on improving healthcare markets so that they can deliver for everyone.

With headquarters in Amsterdam and most of its staff based in four country offices across Africa, the PharmAccess Group is an organization with a history of reimagining what is possible. We challenge the notion that exclusion from healthcare is an inevitable consequence of living in poorer countries and identify the opportunities and partners – both private and public, needed to bring about transformation.

PharmAccess aims to be an innovator and catalyst for practical changes that can be scaled up. It is introducing innovative financing mechanisms such as health insurance, and standards to assess and stimulate improvement of the quality of care delivered through SafeCare. The Medical Credit Fund, also part of the PharmAccess Group, is a blended financing vehicle and collaborates with local financial institutions to provide access to credit in the private health sector.

The Position

The behavioral expert supports the PharmAccess colleagues at HQ and in our four focus countries (Ghana, Kenya, Nigeria and Tanzania) and partners (especially CarePay), with (practical) behavioral insights, interventions (testing) and analyses. The behavioral expert reports to the Director Health Plans, but (s)he supports the entire organization as and when his/her skills and expertise are required.

The behavioral expert also provides (hands-on) support the research and analyses conducted with our partner the Center for Advanced Hindsight (CAH) of Professor Dan Ariely at the Duke University.

Responsibilities

The behavioral expert works closely with colleagues and partners to identify areas where behavioral interventions can create value, and to develop, test and implement interventions to support (as examples only):

- Increases in enrollment and retention of members in health insurance schemes
- Consumers to set aside money for healthcare expenses, co-premium payments or co-payments
- Healthcare facilities to improve the quality of their services
- Healthcare providers to submit correct and timely insurance claims
- Payers to adopt (digital) innovations in healthcare and financing

The behavioral expert actively seeks out opportunities to apply behavioral sciences and insights to issues facing healthcare in Africa, such as a lack of financing for healthcare, a lack of quality of healthcare, a lack of investments in healthcare and a lack of reliable data about healthcare.

Who are we looking for?

We are looking for a passionate and self-motivated person to join our team. To be successful as a Behavioral expert, this is the kind of profile we have in mind:

- A strong background in behavioral sciences, demonstrated with experience in running behavioral tests, conducting relevant research or possessing excellent subject knowledge
- A good understanding of the application of behavioral science to real-life problems
- Exceptional written and verbal communication skills
- Strong project management skills and experience, and a practical outlook on getting results
- A clear focus on collaborative working, including supporting colleagues to develop their own skills and expertise
- Experience facilitating workshops with professionals
- Graduate degree in economics, psychology or another relevant behavioral discipline
- Quantitative analytical skills, preferably using statistical software, and the ability to translate analysis into recommendations and interventions

The position will require some international travel, particularly to sub-Saharan African countries. It also requires an ability and willingness to work closely with teams with a varied cultural composition.

PharmAccess offers

PharmAccess offers an excellent job opportunity in a dynamic international environment with solid terms and conditions in accordance with sector standards. PharmAccess has a fulltime workweek of 40 hours, 25 days leave annually, an attractive collective pension plan and a very comprehensive collective health insurance scheme.

How to apply

Suitable candidates can apply by filling out their details on our recruitment page:

<http://webapp.pharmaccess.org/hrdoc> .

For more information about our organization please visit www.pharmaccess.org.