

Short Term Consultancy: IHP State Project Liaison & Quality Manager

Location: Bauchi / Kebbi / Sokoto States, Nigeria

The PharmAccess Group

The PharmAccess Group is an international entrepreneurial organization dedicated to improving access to better healthcare for people in sub-Saharan Africa. We are increasingly recognized by Governments and donors alike as frontrunners in innovations to resolve demand- and supply-side challenges in Nigeria. It mobilizes public and private resources for the benefit of doctors and patients through health insurance, mHealth innovations, loans to doctors, clinical standards, and impact research. PharmAccess has a multi-disciplinary team of experts with competencies in demand-side financing and health insurance scheme design for low-income groups (Health Plans), regulatory support and improvement (SafeCare), business improvement and financing of healthcare enterprises (Medical Credit Fund), and testing and scaling digital and mobile technology innovations (Digital Innovations). Working in public-private partnerships, we leverage donor contributions to increase trust in the health system, and reduce risks and transaction costs, paving the way for private investments.

The Integrated Health Program (IHP) in Nigeria is a 5-year USAID-funded program, launched in 2019 and being implemented in 5 states in Nigeria. The goal of the program is to contribute to state-level reductions in child and maternal morbidity and mortality and to increase the capacity of health systems (public and private) to sustainably support quality primary health care (PHC) services. PharmAccess is a member of the consortium of partners implementing the program (IHP) with a focus on identification and inclusion of the private sector, supporting improvement in health service quality and quality policy, and supporting improvement in health financing.

The Position

As a State IHP Project Liaison Officer, you will support on-the-ground planning, coordination, implementation, and reporting of PharmAccess activities under the IHP in your work location state. You will liaise very closely with the State IHP team to ensure on-the-spot planning, coordination, and implementation while building and maintaining strong working relationships with the different state stakeholders.

As a Quality Officer, you will work with the Quality team to develop and implement supply-side strengthening and quality improvement interventions in the state. You will provide technical support to the government (State Ministry of Health, Health Management Board, and Primary Development Agency), private health sector stakeholders, development partners, and facility staff on quality improvement and report to the Program Director SafeCare and the Program Manager IHP. You will assist with building a network of trusted public and private health care providers by helping to develop and implement innovative value propositions, making use of new technologies - to strengthen their business and clinical performance. In addition, you will work on promoting the further adoption of the quality agenda by both public- and private-sector players.

Specific Responsibilities

Technical Assistance

- Work with the Program Manager IHP to liaise closely with the State IHP team and the State

Stakeholders in the planning, coordinating, and reporting of the implementation of PharmAccess activities under IHP including private sector engagement activities, capacity building, and strengthening of the facility regulatory units of the State Ministry of Health.

- Work as a member of the Quality team on PharmAccess health care supply-related activities and initiatives in Nigeria
- Facilitate quality trainings and provide technical assistance to government, health providers, and implementing partners including external Assessors and Facilitators
- Develop and strengthen a network of trusted providers, introducing and implementing products and services to strengthen their quality and business
- Support to strengthen collaborations with private health associations through sensitization workshops on SafeCare Quality Tools.
- Support the deployment of self-assessment checklist/tools for quality assurance and peer regulation of members of the private health associations.
- Orient State Government/SMOH staff, private health associations representatives on the self-assessment tools
- Train government and private sector partners on SafeCare Standards and improvement methodology as Quality Assessors and Facilitators
- Support with the development of a training curriculum and training of TOT resource persons for continuous development for private health associations to build their capacity for quality RMCAH+NM services and HMIS reporting
- Support the review and update of the registration and licensing standards and guidelines for all types of private health facilities and the training of the private health facilities regulatory units within the SMOH on the current standards and guidelines
- Conduct and review SafeCare Accreditation and Certification Assessments, including entry, review, and reporting of assessment data
- Support the development and implementation of quality improvement plans for health facilities
- Train facility quality improvement teams on the use of the Quality platform and other digital tools and databases
- Continuous review of all ongoing programs and tools, suggesting updates and improvements from lessons learned and best practices.
- Represent PharmAccess at State meetings, learning collaborative networks and as a technical expert on healthcare quality assurance and improvement.

Qualification & Requirements

- Medical degree. A post-graduate qualification in public health or business degree e.g., MPH, MBA is a strong advantage.
- At least 10 years of work experience in clinical health settings and/or development sector
- Good knowledge of quality improvement approaches in healthcare and data management processes
- Capable of interacting professionally and constructively with donors, government, development partners, facility owners and managers, clinic staff, and others
- Excellent interpersonal and team-building skills, ability to work effectively with different professional cadres within Government and the private sector
- Proven planning and coordination skills with an eye for detail
- Critical thinking, research, and proposal writing skills
- Computer literacy including use of Microsoft Office suite, databases, and web applications

- Awareness of relevant trends and new (mobile) technologies in healthcare
- Excellent written and verbal communication skills in English
- Resident in any of the work States (Bauchi, Kebbi, or Sokoto)
- Ability to travel (30% or more domestic travel).

PharmAccess offers

PharmAccess Foundation will offer competitive salary and benefits commensurate with experience and ability. PharmAccess is an equal opportunity employer and does not discriminate on any basis.

How to apply

To apply for the position, please submit the following documents:

1. A one-page cover letter describing why you are interested in the position and why you are the ideal candidate for this position
2. Your CV

Send your application documents via email to vacancies@pharmaccess.org with **State IHP Project Liaison and Quality Manager with desired location State – Bauchi/Kebbi/Sokoto (E.g, State IHP Project Liaison and Quality Manager – Bauchi)** as the subject. The application deadline is **Tuesday, May 31, 2022**, by 5pm WAT.

Only shortlisted candidates will be contacted. For more information, please visit our website www.pharmaccess.org